

CASINO HOST JOB DESCRIPTION

POSITION SUMMARY:

The Casino Host's major function is to drive incremental casino revenue. Maximizes revenue by achieving and exceeding individual and team targets. Must be organized, detail oriented, committed to outstanding customer service and able to quickly calculate and make decisions based on financial reports.

This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Employees may be required to perform any other job-related duties assigned by their supervisor or management. All duties and responsibilities are to be performed in accordance with the Company's Safety, Quality and Environmental standards.

RESPONSIBILITIES:

- Is directly responsible for producing revenue.
- Develop relationships with high value casino guests.
- Acts as the primary contact for casino groups assuming responsibility for all details, their organization and execution.
- Generating several financial reports that allow for the determination of gross revenue, cost of sales, and net revenue generated by individual casino players and groups.
- Drive incremental revenue from players.
- Increase frequency of players' sailings.
- Recapture previous players.
- Host outside casino groups.

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REQUIREMENTS:

- Completion of high school or basic education equivalency preferred.
- Previous experience in achieving sales targets.
- Previous experience in organizing promotions and events.
- Previous experience with guest relations and front of house positions.
- Strong mathematical skills.
- Excellent interpersonal skills.
- Ability to organize time and work independently and as a team.
- Casino experience helpful.
- Event planning experience helpful.
- Ability to speak clearly on the microphone.
- Ability to conduct tour presentations to large groups of guests.

LANGUAGE REQUIREMENTS:

- Excellent ability to speak English clearly, distinctly and cordially.
- Excellent ability to understand, read and write English in order to interpret written procedures, policies and manuals. This includes the ability to give and receive instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co-workers.

PHYSICAL REQUIREMENTS:

- While performing the duties of this job, the shipboard employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear; and taste or smell. Specific vision abilities required by this job

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include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

- Extensive travel from ship to ship with varying accommodations and resting opportunities require good health. Active management of health through diet and exercise is a key for prolonged success in the position.
- All shipboard employees must be physically able to participate in emergency lifesaving procedures and drills. Full use and range of arms and legs as well as full visual, verbal and hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats. The employee must have the ability to lift and/or move up to 55 pounds.

LEADS WITH PASSION, DRIVE AND ENERGY

- Promotes team unity at all levels within the Team and collaborates well with shipboard and shore side management.
- Shows motivation to learn and grow in the department.

ACTS WITH INTEGRITY

- Creates a climate of trust, mutual respect, and a professional image according to company standards. Be groomed meticulously and ready for guest service.
- Maintains guests' and employee confidence and protects the organization's reputation by keeping guest and company information confidential. Enhances department and company reputation by accepting ownership and accomplishing a diversity of requests while exploring opportunities to add value to job accomplishments.

BENEFITS:

- Contract with an average length of 6 - 8 months.
- Free food & shared accommodation (2 people per cabin).

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- Crew areas activities on board (gym, crew bar, shore excursions, social activities, crew events, etc.)
- Joining tickets: are not covered for new crew members.
- Repatriation tickets: are provided by the company.
- Visa expenses reimbursed on board.
- Medical exam can be reimbursed depending of the company.
- Earn recognition and career advancement opportunities.

OCEAN
RECRUITMENT

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