

## DEALER JOB DESCRIPTION

### POSITION SUMMARY:

Conducts gaming table games such as Blackjack, Dice, Roulette, or Poker and other related table games in the shipboard Casino by performing the assigned duties.

This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Employees may be required to perform any other job-related duties assigned by their supervisor or management. All duties and responsibilities are to be performed in accordance with the Company's Safety, Quality and Environmental standards.

### RESPONSIBILITIES:

- Conducts all Casino table games according to established guidelines and procedures.
- Exchanges paper currency for playing chips or tokens. Announces the exchanges and updates clicker counting device to record the intake of cash.
- Ensures that wagers are placed before table gaming proceeds, such as cards are dealt, roulette wheel is spun, or dice are tossed.
- Accurately maintains the handling of cards, dice, chips, money and other gaming equipment at an appropriate rate to maintain the proper pace of the game. Inform players of the rules and regulations as the game progresses.
- Announces all winning hands, numbers or colors to players. Computes payable odds to pay winning bets. Pays winning bets and collects losing bets. Ability to rapidly discern the numbers on dice, cards, wheels, etc., and determine the outcome of the game.
- Observe the players around the table in order to recognize playing style. Maintains an awareness of the guests to avoid possible security risks. Notifies management

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and/or security of suspicious behavior. Settles player disputes and refer escalated guest complaints to management personnel.

- Participates in casino cash and coin counts as assigned by Casino Management.
- Attends meetings, training activities, courses and all other work related activities as required.
- Performs related duties as required. This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Shipboard employees will be required to perform any other job-related duties assigned by their supervisor or management.

#### REQUIREMENTS:

- Proof of completion of Gaming Board and/or Commission approved dealer school or international equivalency.
- Minimum 2 years' dealer experience conducting Blackjack, Dice, American Roulette, Caribbean Stud Poker, and various other casino games.
- Ability to effectively deal with internal and external guests, some of whom will require high levels of discretion, patience, tact and diplomacy.
- Knowledge of principles for providing exemplary customer service including problem resolution and achievement of quality service standards.
- Must enjoy working with the public in a busy, active and sometimes noisy environment.
- Be able to work with international team members.

#### LANGUAGE REQUIREMENTS:

- Excellent ability to speak English clearly, distinctly and cordially.
- Excellent ability to understand, read and write English in order to interpret written procedures, policies and manuals. This includes the ability to give and receive

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instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co-workers.

#### PHYSICAL REQUIREMENTS:

- While performing the duties of this job, the shipboard employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear; and taste or smell. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.
- Extensive travel from ship to ship with varying accommodations and resting opportunities require good health. Active management of health through diet and exercise is a key for prolonged success in the position.
- All shipboard employees must be physically able to participate in emergency lifesaving procedures and drills. Full use and range of arms and legs as well as full visual, verbal and hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats. The employee must have the ability to lift and/or move up to 55 pounds.

#### LEADS WITH PASSION, DRIVE AND ENERGY

- Promotes team unity at all levels within the Team and collaborates well with shipboard and shore side management.
- Shows motivation to learn and grow in the department.

#### ACTS WITH INTEGRITY

- Creates a climate of trust, mutual respect, and a professional image according to company standards. Be groomed meticulously and ready for guest service.
- Maintains guests' and employee confidence and protects the organization's reputation by keeping guest and company information confidential. Enhances department and company reputation by accepting ownership and accomplishing a

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diversity of requests while exploring opportunities to add value to job accomplishments.

#### BENEFITS:

- Contract with an average length of 6 - 8 months.
- Free food & shared accommodation (2 people per cabin).
- Crew areas activities on board (gym, crew bar, shore excursions, social activities, crew events, etc.)
- Joining tickets: are not covered for new crew members.
- Repatriation tickets: are provided by the company.
- Visa expenses reimbursed on board.
- Medical exam can be reimbursed depending of the company.
- Earn recognition and career advancement opportunities.

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RECRUITMENT

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