

YOUTH STAFF JOB DESCRIPTION

POSITION SUMMARY:

Leads and participates in a variety of Sports Deck and Cruise Director activities and duties such as climbing wall, Flowrider (FR Class), in-line skating, golf simulator, volleyball, basketball, golf course, ping pong, shuffle board, theme nights, spot lights, gangway etc. by performing the following essential duties and responsibilities.

DUTIES AND RESPONSIBILITIES:

All duties and responsibilities are to be performed in accordance with Royal Caribbean International's The Royal Way, SQM standards, USPH guidelines, environmental, and safety policies.

Each shipboard employee may be required to perform all functions in various venues and throughout the ship.

1. Participates in embarkation procedures by disseminating information regarding the Adventure Ocean Program, Youth Evacuation Plan, and directing and escorting guests to staterooms.
2. Determines the activities to initiate based on the ages and the needs of the children assigned to participate in the scheduled activity. Organized and leads a variety of established age appropriate activities.

The established programs are as follows:

- The Royal Babies (6-18 months) and Royal Tots (18-36 months) Playgroups by Fisher Price® for parents and their youngest cruisers; Age-appropriate activities that combine skill-building with storytelling, creative arts, and music, and Fisher Price® toys.
- The Aquanaut Program (3-5) offers Sail into Storytime, Adventure Science, Adventure Art, Adventure Theater and specific theme sessions such as Pirate Night, Pajamarama Movie Night, and Animal Kingdom. As well, it offers a variety of both active and passive games.

Calle Porta 170 Of. 507 Miraflores - Lima - Perú. Telef.: (+51) 959 959 634

- The Explorer Program (6-8) offers Adventure Science, Adventure Art, Adventure Theater and specific theme sessions such as Pirate Night, Rock n' Roll Party and Extreme Olympics. The Program also offers games and activities to encourage the children to work together and meet new friends.
 - The Voyager Program (9-11) offers a variety of activities and games that are designed to encourage participation in a fun atmosphere. Adventure Science, Adventure Art, Adventure Theater, scavenger hunts, sporting activities and specific theme sessions such as Survivor Night, Gladiator Night and Rock n' Roll Party are also offered.
 - The Teens 12-14 and the Teens 15-17 offer activities and events that are hosted by the Youth Staff. These programs can include Nightclub, a Pool Party, Karaoke, sporting activities, icebreaker activities, Battle of the Sexes and Scavenger Hunts.
3. Acts as a role model for the youth with regard to leadership, friendliness, diplomacy, honesty, fair play, sportsmanship and open-mindedness. Exercises discretion and good judgment when interacting with the children. Maintains a constant awareness of the children's whereabouts and their safety. Intervenes when a conflict arises or when a child needs extra attention or assistance in order to enjoy the activities. Responds to any type of emergency.
 4. Directs children in eating, resting, and toileting.
 5. Helps children develop habits of caring for own clothing and picking up and putting away toys and books.
 6. Maintains discipline within assigned group to ensure safety precautions are followed.
 7. Serves meals and refreshments to children and regulates rest periods.
 8. Communicates with parents in a tactful and courteous manner to generate a high level of comfort. Acts as liaison between the Youth Activities Manager and the parents.
 9. Keeps current on children trends regarding music, dance crazes, fads, computer games, reading materials and physical activities.

Calle Porta 170 Of. 507 Miraflores - Lima - Perú. Telef.: (+51) 959 959 634

10. Organizes teen-related activities. Performs Disc Jockey duties for teen parties. Operates audio equipment to play music and keeps inventory of music library.
11. Assists youth of all ages with computer operation, instruction and navigation, etc.
12. Participates in maintaining a clean working environment including the inventory of equipment and supplies. Notifies the Youth Activities Manager when repairs or replacement is needed.
13. Assists the Youth Activities Manager in planning, organizing and implementing entertaining and educational programs for all ages 6 months -17 years.
14. Follows the detailed safety and security measures of the Youth Evacuation Plan in the even of an emergency while children are under the supervision of the Youth Staff. Utilizes good judgment and pays close attention to all details when escorting children to the parents or guardians in the assigned muster stations.
15. May participate in a variety of activities associated with Shore Excursions, Cruise Programs and/or the Sports Deck.
16. Prepares a variety of reports and letters utilizing personal computer system and equipment.
17. Attends meetings, training activities, courses and all other work-related activities as required.
18. Performs related duties as required. This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Shipboard employees will be required to perform any other job-related duties assigned by their supervisor or management.

REQUIREMENTS:

One year physical fitness and/or recreational sports instruction background with resorts, sports facilities or related recreational facilities required.

- Ability to effectively deal with internal and external guests, some of whom will require high levels of discretion, patience, tact and diplomacy.
- Knowledge of principles for providing exemplary customer service including problem resolution and achievement of quality service standards. Sanitation and Environmental knowledge.
- Must enjoy working with the public in a busy, active and sometimes noisy environment. Must be able to work under stress in a fast paced environment.
- Be able to work with international team members and adequately follow orders.

LANGUAGE REQUIREMENTS:

- Excellent ability to speak English clearly, distinctly and cordially.
- Excellent ability to understand, read and write English in order to interpret written procedures, policies and manuals. This includes the ability to give and receive instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co-workers.

PHYSICAL REQUIREMENTS:

- While performing the duties of this job, the shipboard employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear; and taste or smell. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.
- Extensive travel from ship to ship with varying accommodations and resting opportunities require good health. Active management of health through diet and exercise is a key for prolonged success in the position.

Calle Porta 170 Of. 507 Miraflores - Lima - Perú. Telef.: (+51) 959 959 634

- All shipboard employees must be physically able to participate in emergency lifesaving procedures and drills. Full use and range of arms and legs as well as full visual, verbal and hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats.
- The employee must have the ability to lift and/or move up to 50 pounds.

LEADS WITH PASSION, DRIVE AND ENERGY

- Promotes team unity at all levels within the Team and collaborates well with shipboard and shore side management.
- Shows motivation to learn and grow in the department.

ACTS WITH INTEGRITY

- Creates a climate of trust, mutual respect, and a professional image. Is highly organized.
- Able to work closely as member of a large team and has self-discipline throughout their time on board.
- Maintains guests' and employee confidence and protects the organization's reputation by keeping guest and company information confidential.
- Works closely and cooperates with superiors, colleagues in order to achieve the highest possible passenger satisfaction from the products served.
- Attends meetings, training activities, courses and all other work-related activities as required.
- Enhances department and company reputation by accepting ownership and accomplishing a diversity of requests while exploring opportunities to add value to job accomplishments.
- Projects a favorable image of the company, promotes its aim and objectives, and fosters and enhances public recognition and acceptance of all its areas and endeavors.

Calle Porta 170 Of. 507 Miraflores - Lima - Perú. Telef.: (+51) 959 959 634

BENEFITS:

- Contract with an average length of 4 - 6 months.
- Free food & shared accommodation (2 – 4 people per cabin).
- Crew areas activities on board (gym, crew bar, shore excursions, social activities, crew events, etc.)
- Joining tickets: As per the company standards.
- Repatriation tickets: are provided by the company.
- Visa expenses reimbursed on board.
- Medical exam: As per the company standards.
- Earn recognition and career advancement opportunities.

OCEAN
RECRUITMENT

Calle Porta 170 Of. 507 Miraflores - Lima - Perú. Telef.: (+51) 959 959 634