

LIFEGUARD - JOB DESCRIPTION

POSITION SUMMARY

Lifeguards provide constant and dedicated supervision of designated aquatic areas, engaging with guest by enforcing pool rules in a polite and professional manner. In an emergency a lifeguard is to respond immediately, and appropriately, providing care and assistance as trained.

A lifeguard is responsible for reducing incidents and hazards on the pool deck. They are required to attend monthly training and continued professional development. Prior to daily operation the Lifeguards will ensure that supplies and equipment are available and checked, informing the Manager/Supervisor of any rectifications.

This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Employees may be required to perform any other job-related duties assigned by their supervisor or management. All duties and responsibilities are to be performed in accordance with the Company's Safety, Quality and Environmental standards.

Each shipboard employee may be required to perform other functions in various venues and throughout the ship. In accordance with the philosophy of Anchored in Excellence, each employee conducts oneself in a professional and courteous manner at all times. This consists of physical and verbal interactions with guests or fellow shipboard employees.

ESSENTIAL DUTIES AND RESPONSABILITIES

1. Maintain constant and dedicated supervision of aquatic recreation areas. Responding immediately and appropriately, as trained, in the event of an emergency. Administer first aid, CPR, Oxygen and AED as appropriate in an emergency.
2. Reporting and following up with any hazards, helping to reduce accidents and injuries around the aquatic recreational areas.
3. Engaging with guest in a polite and professional manner to enforce pool rules. Ensuring that interactions are kept to a minimum while on stand to avoid distraction, at the same time providing a positive guest experience.
4. It is required to stand and walk at specific zones and designated aquatic areas in all types of weather.

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5. Successfully pass and maintain lifeguard qualification and any other company required qualifications and licenses. Participate in regular training, including but not limited to; Lifeguard training, CPR/First Aid, AED and oxygen, recurring in-service training, re-certification, and any other as deemed appropriate from management.
6. Set-up and verify that supplies and equipment are available during operating hours; maintain and advise Manager/Supervisor of rectifications as needed.
7. Monitor the integrity of our adult's only area, and assist in minimizing the volume of children congregating.
8. Monitor radio communication with Lifeguard Supervisor and/or Lifeguard Manager or other areas. Communicate with the Bridge and/or the Staff Captain/Chief Officer Safety by UHF radio/Dect Phone in an emergency situations or as deemed necessary.
9. Any other reasonable request by Leadership, including development and training classes.
10. Attend emergency duties/drills as assigned in the ships Emergency Management Safety Plan.
11. Performs other related duties as required. This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Shipboard employees will be required to perform any other job-related duties assigned by management.

QUALIFICATIONS

Minimum hiring, language and physical requirements to perform the job.

- Working knowledge of computers, internet access, and the ability to navigate within a variety of software packages such as Excel, Word, and PowerPoint required.
- Knowledge of principles and processes for providing customer and personalized service including needs assessment, problem resolution and achievement of quality service standards.
- Completion of high school or basic education equivalency required.

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Other Duties and Responsibilities

- Ensure confidentiality when handling sensitive information.
- Achieve the primary objectives of the position and comply with the above-mentioned accountabilities in a timely and efficient manner in accordance with the policies.
- Project a favorable image of the company, promote its aims and objectives, and foster and enhance public recognition and acceptance of all its areas and endeavors.
- Comply with the safety and pollution prevention regulations and operating procedures at all times, participating in all relevant meetings and training sessions.
- Participate in all mandatory training without excuse.
- Perform all other duties as requested by shipboard management or shore side.

LANGUAGE REQUIREMENTS:

- Have a good command of English to understand and enforce rules in a polite and effective manner
- All shipboard employees must be able to communicate in the English language in order to understand and interpret procedures, including emergency instructions. This includes the ability to give and receive instructions in written and verbal forms and to effectively present information and respond to questions from guests, supervisors and co workers, specifically in the event of an emergency.

PHYSICAL REQUIREMENTS:

- Must be physically fit and able bodied to be trained as a lifeguard.
- Demonstrate the ability to swim 50 meters using freestyle or breaststroke without rest or touching the pool bottom, retrieve a 10 lb. weight from the deepest part of the pool and tread water for 1 (one) minute without the use of hands.
- Must be able to stand in the sun and endure external elements during work assignment.
- While performing the duties of this job, the shipboard employee is regularly required to stand; walk; use hands to touch, handle, or feel; reach with hands and arms; talk or hear. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

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- All shipboard employees must be physically able to participate in emergency lifesaving procedures and drills. Full use and range of arms and legs as well as full visual, verbal, hearing abilities are required to receive and give instructions in the event of an emergency including the lowering of lifeboats.
- Ability to lift and/or move up to 50 pounds.

LEADS WITH PASSION, DRIVE AND ENERGY

- Promotes team unity at all levels within the Team and collaborates well with shipboard and shore side management.
- Shows motivation to learn and grow in the department

ACTS WITH INTEGRITY

- Creates a climate of trust, mutual respect, and a professional image. Is highly organized.
- Able to work closely as member of a large team and has self-discipline throughout their time on board.
- Maintains guests' and employee confidence and protects the organization's reputation by keeping guest and company information confidential.
- Works closely and cooperates with superiors, colleagues in order to achieve the highest possible passenger satisfaction from the products served.
- Attends meetings, training activities, courses and all other work-related activities as required.
- Enhances department and company reputation by accepting ownership and accomplishing a diversity of requests while exploring opportunities to add value to job accomplishments.
- Projects a favorable image of the company, promotes its aim and objectives, and fosters and enhances public recognition and acceptance of all its areas and endeavors.

BENEFITS:

- Contract with an average length of 6 - 8 months.
- Free food & shared accommodation.

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- Crew areas activities on board (gym, crew bar, shore excursions, social activities, crew events, etc.)
- Joining tickets: As per the company standards.
- Repatriation tickets: As per the company standards.
- Visa expenses reimbursed on board.
- Earn recognition and career advancement opportunities.



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